Empowering Excellence: Continuing Education in the Digital World

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What Is Continuing Education

• Definition: Continuing Education (CE) is the process of acquiring new knowledge or skills to enhance one's professional development after initial assessment has been completed.

• Objective: To ensure individuals stay updated in their fields and maintain the minimal standards of practice.
Common Challenges in CE

• Arduous Process
  • The management of data is complicated from retrieval, to consolidation, and tracking/reporting.

• Lack of Technology Support
  • Most programs have to build custom integrations to make multiple systems work together.
  • A lot of these processes still require human oversight.

• Validation Issues
  • Most review processes are still manual.
  • Can you verify the source of the data.
  • Is the data adjustable after the review process if new information is found.

• Ensuring Fairness
  • Is there a systematic approach to ensure candidates are treated equitably.
  • Are the processes in place to ensure any preconceived bias.
The Traditional Approach To CE

- Historically, CE often required taking assessments again.
  - Generally a candidate would either re-take the same assessment, or a different, renewal, version the same assessment.
  - Most renewal processes only allow one path.

- Preparing for an assessment is generally a labor intensive process.
  - Candidates are less likely to keep up on CE due to the time investment.

- Challenges included data collection, matching, and processing.
  - Data not being processed in real time
  - Matching the data appropriately

Consistency across candidates was challenging.
  - Multiple systems for supporting CE and training
Modernizing The CE Experience

• New approaches to CE have started to emerge.
  • Training
    • Attending conferences or online courses that aren’t necessarily assessment based.
  • Labs
    • Attending in person or online workshops to further continue the learning process.
  • Longitudinal CE
    • Splitting out assessments into more manageable subsets for the candidate.
  • Linked Credentialing
    • Earning related credentials either within the same organization or across the same industry that qualify for renewal.
  • Flexibility
    • The ability to renew through multiple paths.
How Alpine Is Leading The Way Forward For CE

• Alpine supports all of the various new forms of CE we see evolving.
  • Training, labs, requirement based, points based, longitudinal, and more.
  • Alpine allows candidates to earn points towards individual CE allowing clients to dynamically set up multiple options to implement CE that fits their individual use cases.
  • Points can be carried over to the next renewal cycle based on client defined validity periods.
  • Alpine also supports longitudinal CE allowing the candidate to break out their assessment over a client defined time frame.
    • Passing 8 out 12 shorter monthly assessments as opposed to an overall single assessment.
Processing The Data

• Alpine supports the processing of CE data through real time, batch processing, or self-serve candidate upload, depending on the individual need.
  • All CE supports the options to be approved at the time of upload, approved and marked for review, or marked for review and then approved or denied.
  • Reporting for CE audits is supported.
  • Alpine has processed over 52,000 real-time, and over 510,000 batch items in 2023.
  • Customer Support Tools.

• Track where the data came from
  • Real Time
  • Batch Processed
  • Provider Tracking
  • Dynamic Reporting
Sharing Your Success

• Alpine offers multiple ways to incentivize and share.
  • Achievements
  • Badging
    • Internally or through third party integrations with Credly or Accredible.
  • Benefits
  • E-Certificates
  • Email
  • Physical Fulfillment
  • Public Verification Page
  • Social Media
    • LinkedIn
    • Facebook
    • Twitter
  • Transcripts
Questions

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