



Empowering Excellence: Continuing Education in the Digital World

Michael Andrews
Product Director, Technology

Keith Becraft
Vice President, Technology

VALIDITY
Fair, Reliable, Secure

What Is Continuing Education

- Definition: Continuing Education (CE) is the process of acquiring new knowledge or skills to enhance one's professional development after initial assessment has been completed.
- Objective: To ensure individuals stay updated in their fields and maintain the minimal standards of practice.

Common Challenges in CE

- Arduous Process
 - The management of data is complicated from retrieval, to consolidation, and tracking/reporting.
- Lack of Technology Support
 - Most programs have to build custom integrations to make multiple systems work together.
 - A lot of these processes still require human oversight.
- Validation Issues
 - Most review processes are still manual.
 - Can you verify the source of the data.
 - Is the data adjustable after the review process if new information is found.
- Ensuring Fairness
 - Is there a systematic approach to ensure candidates are treated equitably.
 - Are the processes in place to ensure any preconceived bias.

The Traditional Approach To CE

- Historically, CE often required taking assessments again.
 - Generally a candidate would either re-take the same assessment, or a different, renewal, version the same assessment.
 - Most renewal processes only allow one path.
- Preparing for an assessment is generally a labor intensive process.
 - Candidates are less likely to keep up on CE due to the time investment.
- Challenges included data collection, matching, and processing.
 - Data not being processed in real time
 - Matching the data appropriately

Consistency across candidates was challenging.

- Multiple systems for supporting CE and training

Modernizing The CE Experience

- New approaches to CE have started to emerge.
 - Training
 - Attending conferences or online courses that aren't necessarily assessment based.
 - Labs
 - Attending in person or online work shops to further continue the learning process.
 - Longitudinal CE
 - Splitting out assessments into more manageable subsets for the candidate.
 - Linked Credentialing
 - Earning related credentials either within the same organization or across the same industry that qualify for renewal.
 - Flexibility
 - The ability to renew through multiple paths.

Continuing Education Upload

1 Select Item

Intent*	Recertification	×
Credential*	OSA Core Credential	×
Item Group*	Continuing Education	×
Item Name*	Training	×

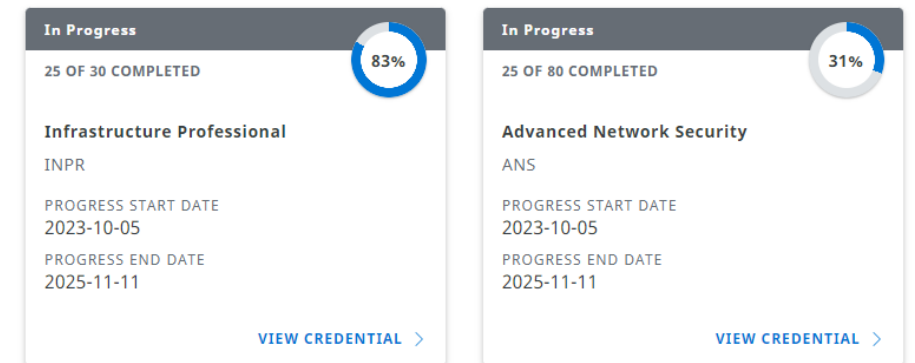
NEXT

How Alpine Is Leading The Way Forward For CE



- Alpine supports all of the various new forms of CE we see evolving.
 - Training, labs, requirement based, points based, longitudinal, and more.
 - Alpine allows candidates to earn points towards individual CE allowing clients to dynamically set up multiple options to implement CE that fits their individual use cases.
 - Points can be carried over to the next renewal cycle based on client defined validity periods.
 - Alpine also supports longitudinal CE allowing the candidate to break out their assessment over a client defined time frame.
 - Passing 8 out 12 shorter monthly assessments as opposed to an overall single assessment.

Continuing Education Progress






Continuing Education Progress

Status	Name	Code	Progress Start Date	Progress End Date	Progress
In Progress	Infrastructure Professional	INPR	2023-10-05	2025-11-11	25 of 30 83%
In Progress	Advanced Network Security	ANS	2023-10-05	2025-11-11	25 of 80 31%

Processing The Data

- Alpine supports the processing of CE data through real time, batch processing, or self-serve candidate upload, depending on the individual need.
 - All CE supports the options to be approved at the time of upload, approved and marked for review, or marked for review and then approved or denied.
 - Reporting for CE audits is supported.
 - Alpine has processed over 52,000 real-time, and over 510,000 batch items in 2023.
 - Customer Support Tools.
- Track where the data came from
 - Real Time
 - Batch Processed
 - Provider Tracking
 - Dynamic Reporting

2 Upload Items

Credential Advanced Network Security	Active Date* 2023-10-10 	Documentation Language  English
Item Group Continuing Education	Documentation CourseVerification.pdf 	SELECT FILES
Item Name Training	Hours* 5 Hours is less than or equal to 20	Notes Attended a course on network security at the RSA Conference

BACK **SUBMIT**

Sharing Your Success



- Alpine offers multiple ways to incentivize and share.
 - Achievements
 - Badging
 - Internally or through third party integrations with Credly or Accredible.
 - Benefits
 - E-Certificates
 - Email
 - Physical Fulfillment
 - Public Verification Page
 - Social Media
 - LinkedIn
 - Facebook
 - Twitter
 - Transcripts



Michael Andrews

michael.andrews@alpinetesting.com

Keith Becraft

keith.becraft@alpinetesting.com

Questions