



ATP  
GLOBAL

INNOVATIONS  
.TESTING 2023

# Real World Implementations of Two Data Forensics Indices:

## Approximation Response and Score Similarity Analyses

**BETTER TOGETHER**

Assessments. Learning. Outcomes.



# Panel Introductions



Danielle Castelli  
CompTIA  
Director, Exam  
Development



Patrick Irwin, Ph.D.  
Palo Alto Networks  
Psychometric Manager



Corina Owens, Ph.D.  
Alpine Testing Solutions  
Manager, Client  
Solutions  
Senior Psychometrician



Russell Smith, Ph.D.  
Alpine Testing Solutions  
Chief Innovation Officer  
Senior Psychometrician

# Agenda

- Introduction of Approximation Score Similarity Index and Response Similarity Index (aSSI & aRSI)
- Importance of a Security Policy
- 3-4 Real World Scenarios
- Panel Q&A
- General Q&A



# **Approximation Score and Response Similarity**

**Actionable**

**Near real-time**

**Because we can**

- **Collusion** statistics designed to identify **pairs of test takers** with unusually high number of matching scores or responses
- They **approximate “true”** score similarity and response similarity index
  - Do not require IRT or item level data
  - They use:
    - test taker percent correct scores,
    - item count,
    - a weight,
    - the count of matching scores or responses......that's it!
  - Near real time

# Math stuff...

aSSI = z-score (for persons 1 and 2)

$$z_{12} = \frac{(M_{12} - E_{12}^*)}{\sqrt{npq}}, \text{ where}$$

**M** is count of observed matches

**n** is the number of items

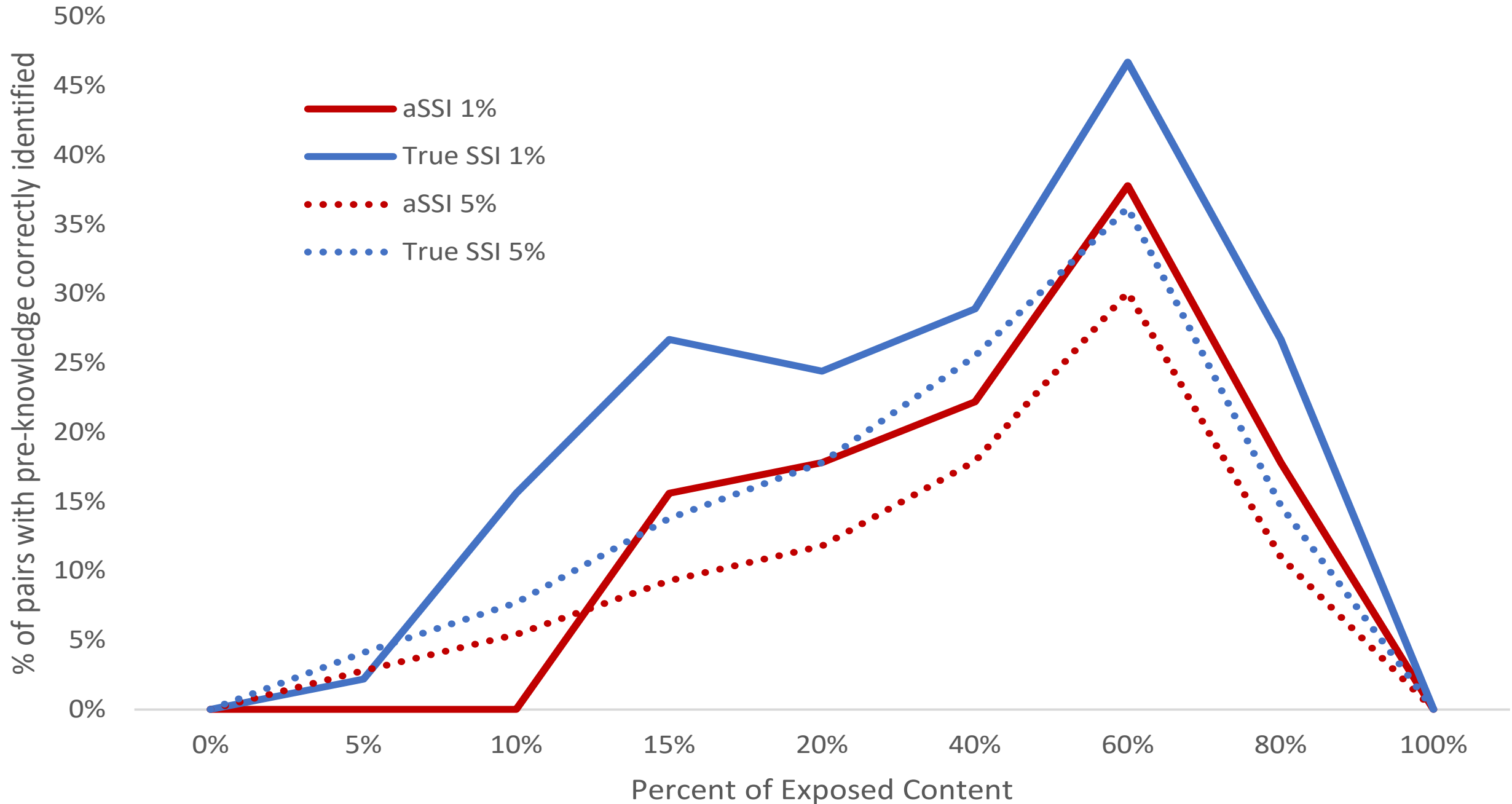
**p** is  $E_{12}^* / n$  and **q** is  $(1 - p)$

$E_{12}^*$  is the adjusted expected value:

$$E_{12}^* = n \cdot [s_1 s_2 + (1 - s_1)(1 - s_2)] + n \cdot b(1 - |s_1 - s_2|)(1 - |s_1 + s_2 - 1|)$$

where,  $s_i$  is proportion correct score for person  $i$ , **b** is an adjustment to the magnitude of the correction set at 12.5%

# True Positives







Prevention



Mitigation



Detection



Enforcement

# Systematic Security



# Enforcement

- Written security policy
- Candidate agreements
- Non-disclosures
- Appeals process
- Multiple sources evidence
- Legal



# Scenario 1 – Potential breach with a Group of Test Takers

- CertMetrics flags 7 candidates for aSSI and aRSI
  - 5 who took the exam **on the same day**
  - 2 who took the exam from the prior week
- 5 of 7 flagged for passing in under 10 mins
- All 7 were placed in a Review queue

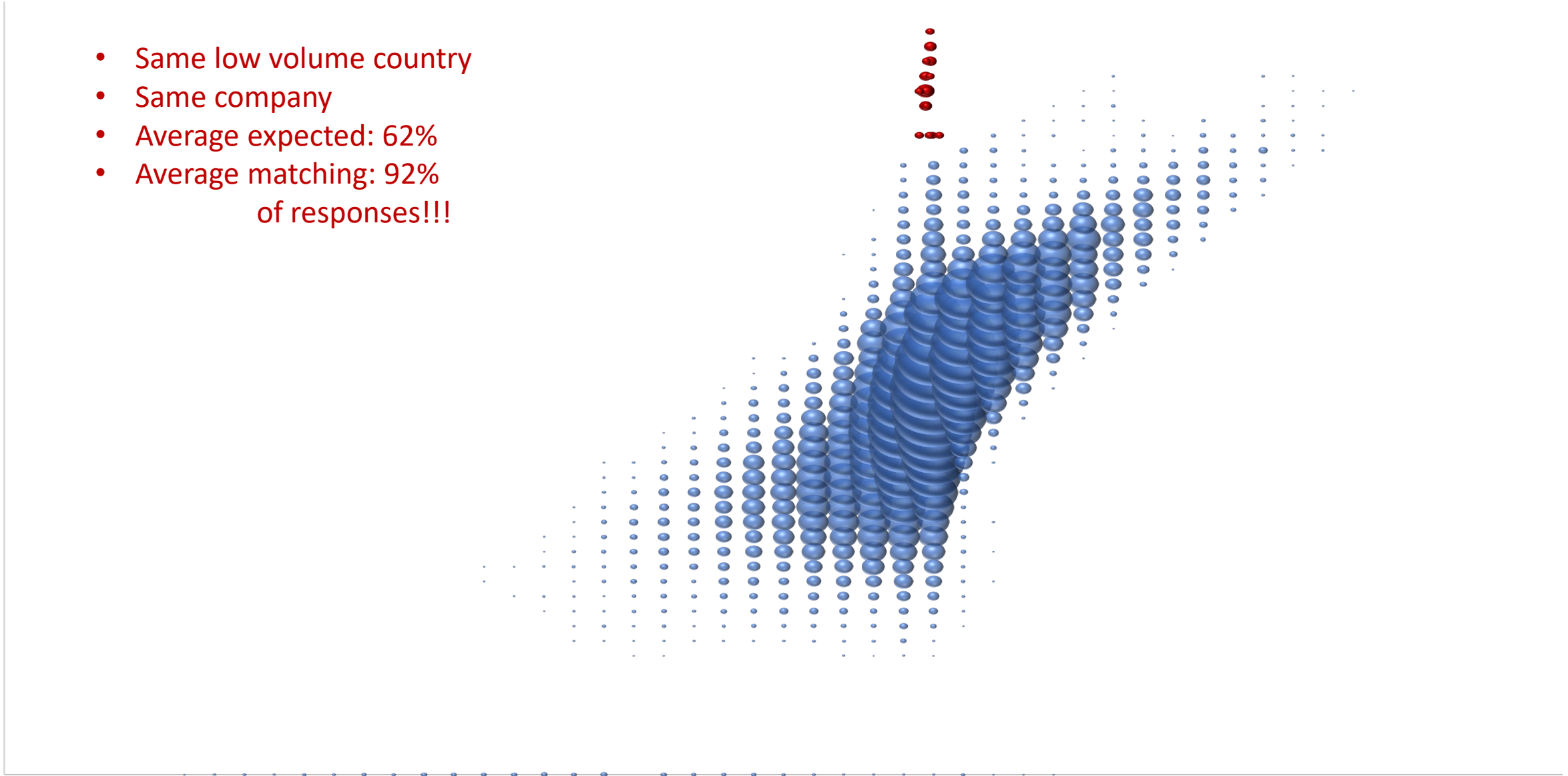


## Response Similarity Index

- Same low volume country
- Same company
- Average expected: 62%
- Average matching: 92%  
of responses!!!

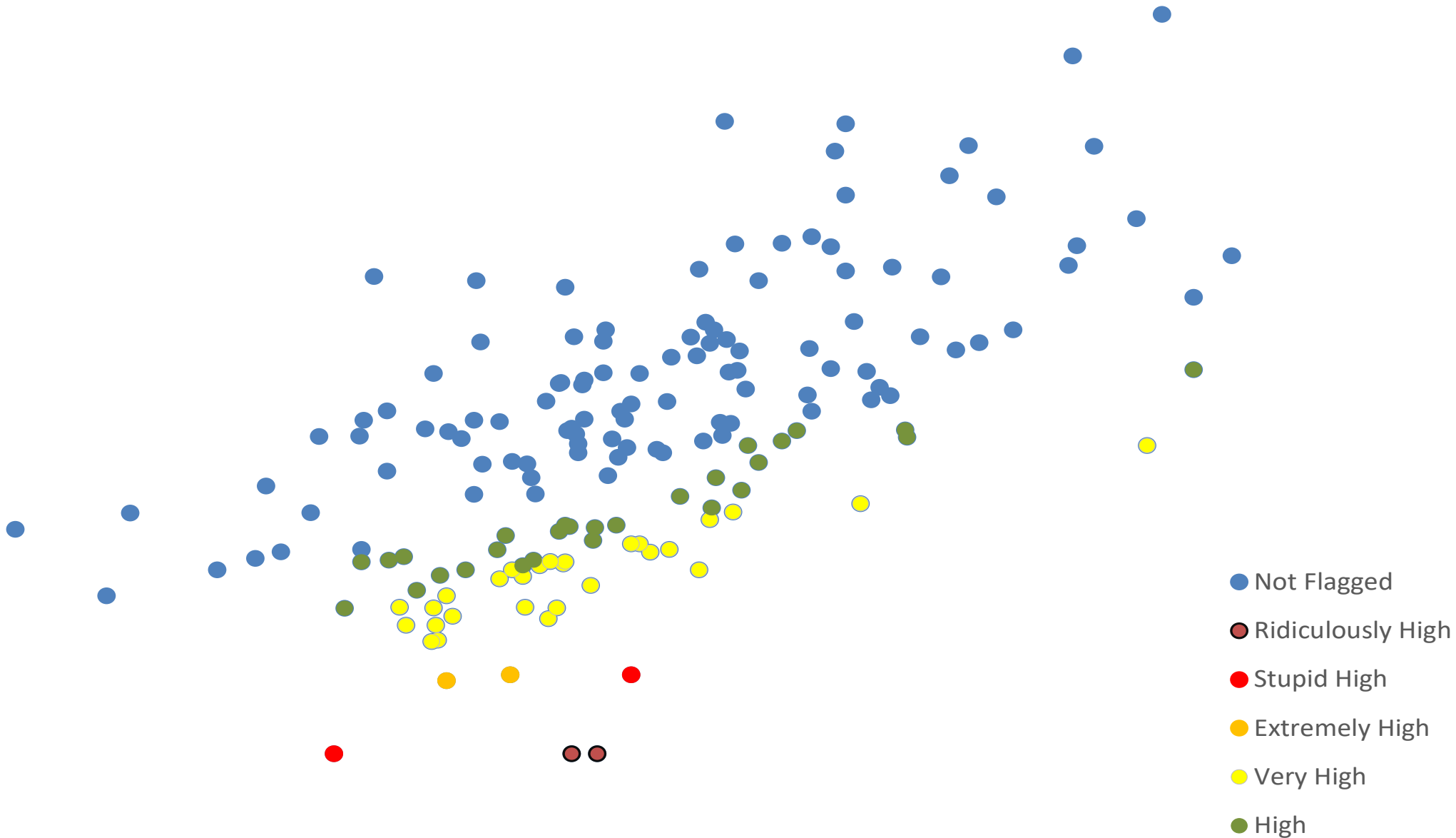
Matching

Expected



# Differential Item Functioning

Measures based on those at risk



Measures based on those not at risk



# Scenario 2 – Found Content Exposed on the Internet

- Received an internal tip from an employee
  - *“I was direct messaged on the WeAllChatt App claiming that this person could guarantee I would pass the exam if I purchased their materials”*
- Conducted an investigation
  - Identified several items on a current live form
- **Did not have security scripts.**

Observed  
Matches

100%  
90%  
80%  
70%  
60%  
50%  
40%  
30%  
20%  
10%  
0%

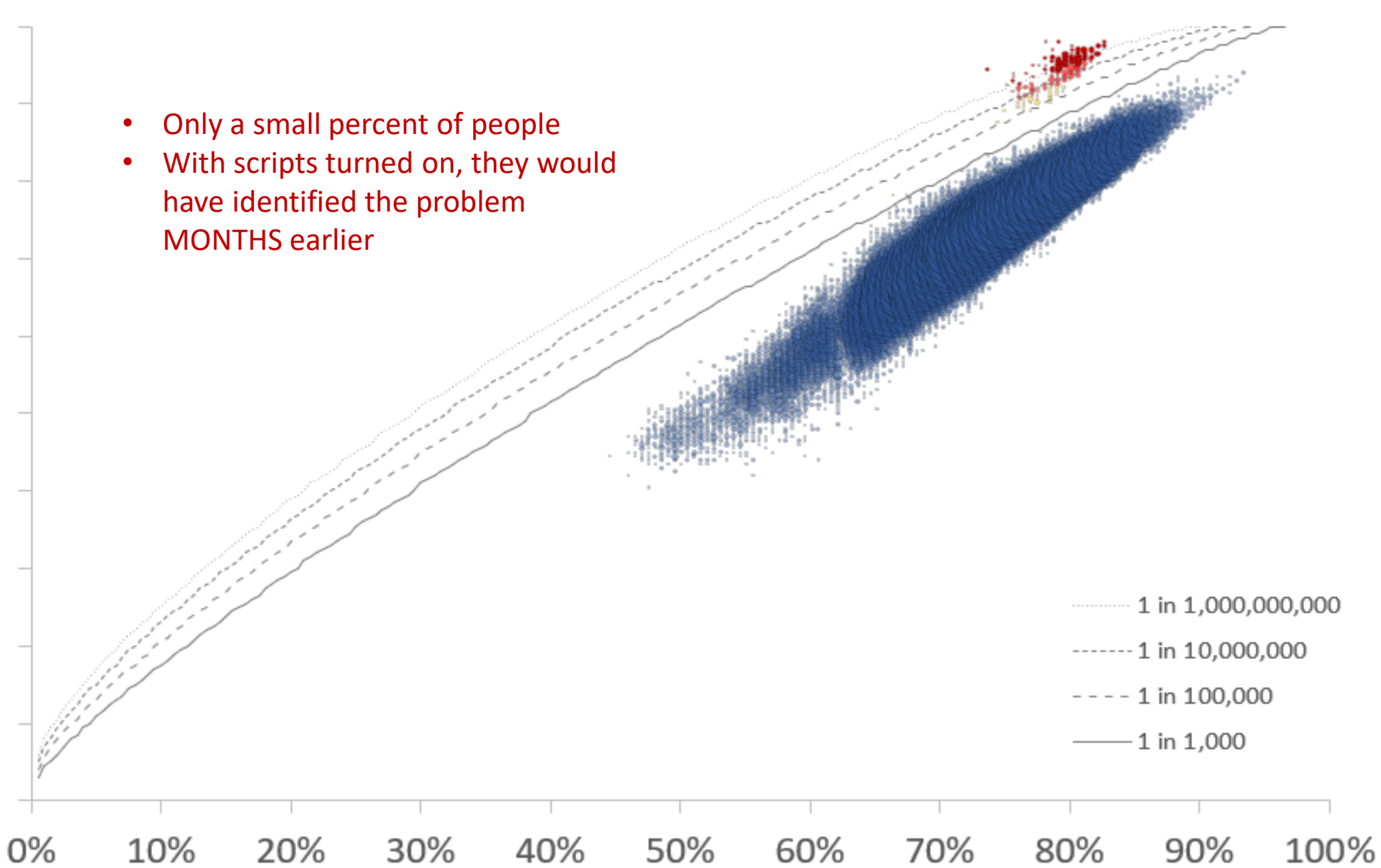
- Only a small percent of people
- With scripts turned on, they would have identified the problem MONTHS earlier

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Expected Matches

..... 1 in 1,000,000,000  
----- 1 in 10,000,000  
----- 1 in 100,000  
——— 1 in 1,000

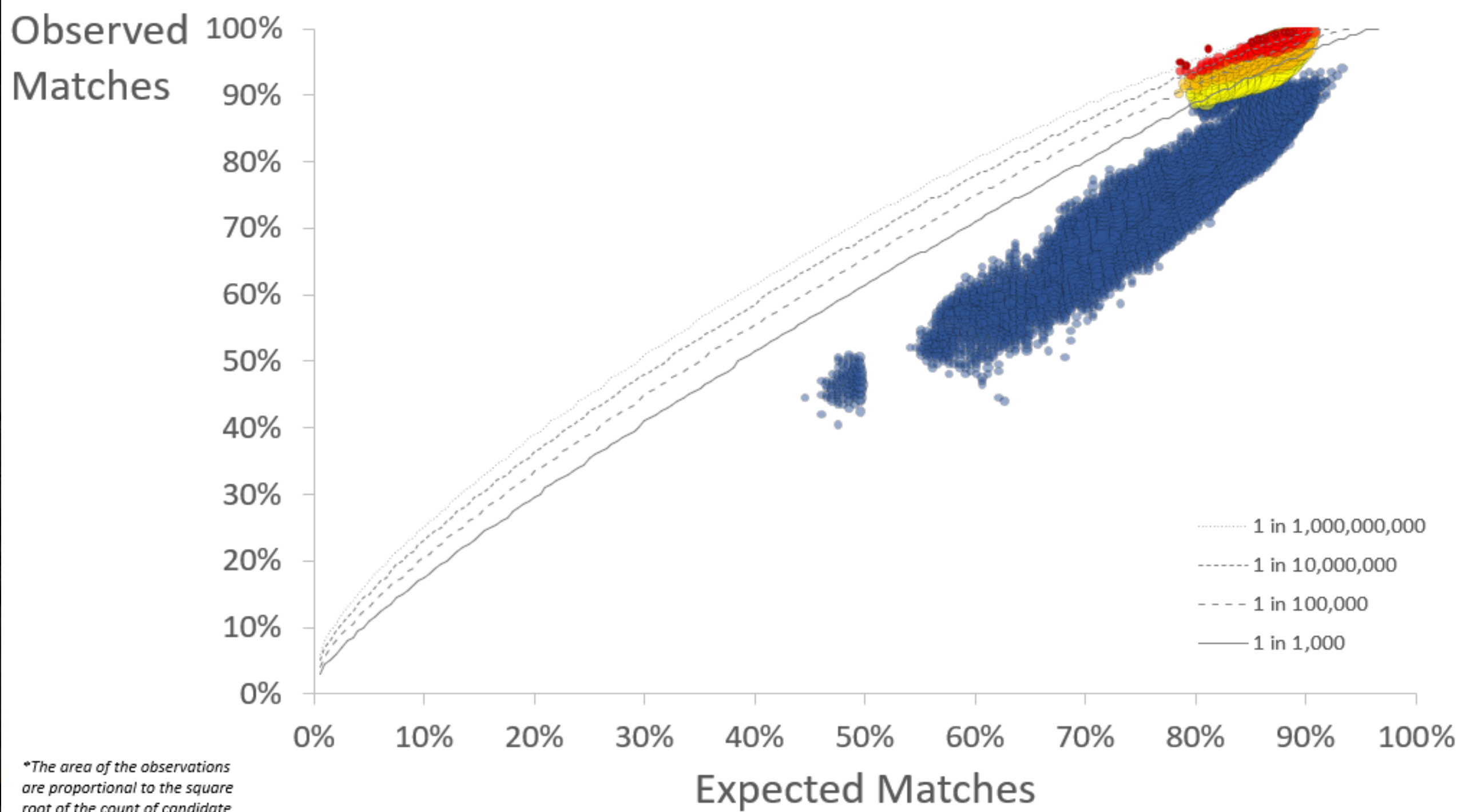
*\*The area of the observations  
are proportional to the count  
of candidate pairs*





# Scenario 3 – Mass Exposure Issue

- Three-day testing event held at conference in Las Vegas
- $\frac{1}{4}$  of the candidates identified as anomalous behavior
  - **Flagged for aSSI and aRSI**
  - Clustered into subsets
  - Flagged too little time
  - Flagged for Differential Person Functioning (DPF)





A large, diverse group of people, mostly men and women of various ages, are posed for a group photo. They are arranged in many rows, filling the frame. Many of the individuals are wearing lanyards with identification badges, suggesting a formal event like a conference or symposium. The background is slightly out of focus, showing hints of an indoor setting with other people and structures. The overall atmosphere is professional yet friendly.

# General Panel Questions

# Panel Questions

What do you think is the biggest security concern right now?



# Panel Questions

Where do you see the future of exam security going?



# Panel Questions

CertMetrics can run **aSSI** and **aRSI**, daily, on import of exam data. How does the use of these statistics run daily impact you, your program, and the industry?

# Panel Questions

We have all been in the certification space for a while now but if we could give our younger selves some advice on exam security what would be your number one piece of advice?

**Questions??**



# Contact Information:

[dcastelli@comptia.org](mailto:dcastelli@comptia.org)

[pirwin@paloaltonetworks.com](mailto:pirwin@paloaltonetworks.com)

[russell.smith@alpinetesting.com](mailto:russell.smith@alpinetesting.com)

[corina.owens@alpinetesting.com](mailto:corina.owens@alpinetesting.com)





ATP  
GLOBAL

INNOVATIONS  
. TESTING 2023

---

**BETTER TOGETHER**

**Assessments. Learning. Outcomes.**