

# Alpine Testing Solutions Showcase

CertMetrics 2.0 – Manage Your Candidate,  
Credential, and Exam Data



# Introduction



# CertMetrics 2.0



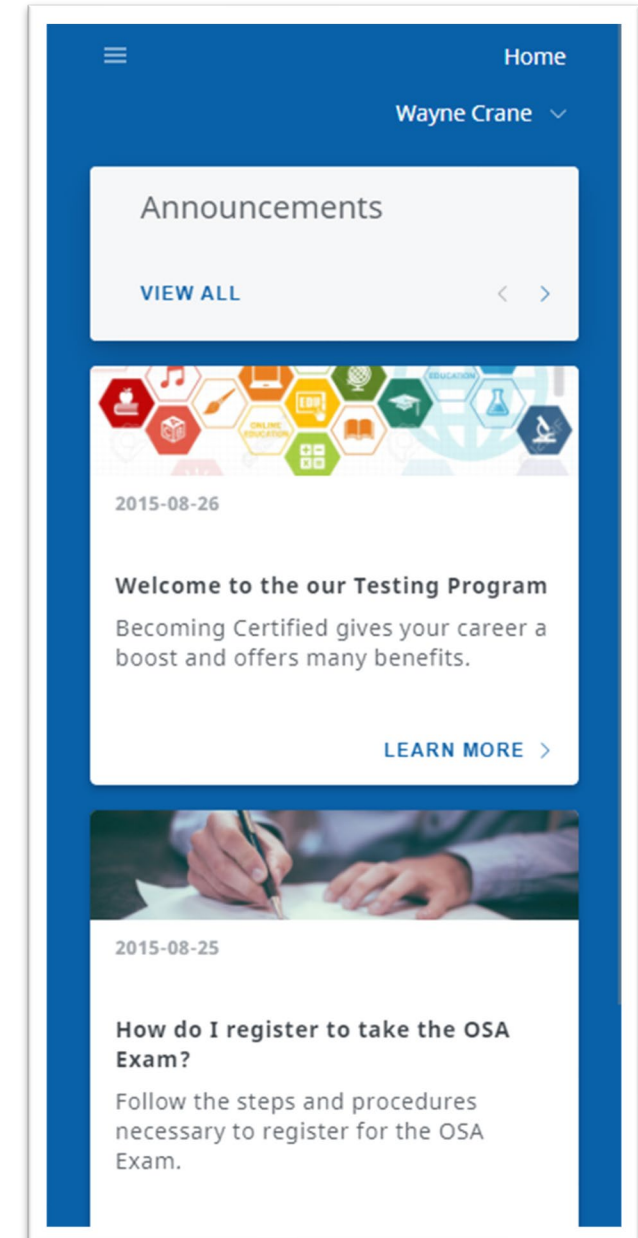


# CertMetrics 2.0

The screenshot displays the CertMetrics 2.0 web application interface. On the left is a sidebar with a navigation menu including: HOME, Home Page (highlighted), PROFILE, SCHEDULE, PROGRAM HISTORY, CREDENTIALS, SHARE, and CATALOGS. The main content area features a top navigation bar with 'Home' and a user profile 'Wayne Crane'. Below this is a large blue banner with the text 'Now is the time to jump-start your career!' and a sub-message about online testing and exam prep resources. Under the banner is an 'Announcements' section with three items: 'Welcome to our Testing Program' (dated 2015-08-26), 'How do I register to take the OSA Exam?' (dated 2015-08-25), and 'Online Testing is Now Available!' (dated 2020-07-21). Each announcement has a 'LEARN MORE' link. At the bottom is a 'Your Latest Activity' section with a 'VIEW ALL' link, listing three activities: 'External Cert 6' (2021-11-10), 'Certificate of Completion' (2021-11-04), and 'Course' (2021-10-03), all marked as 'Active' and categorized as 'Credential Requirement'.

# Updated features

- Responsive design – mobile and tablet friendly
- Updated code base – no open-source code
- Cloud hosting - optimal performance
- Separate candidate and test sponsor portals
- Enhanced granular user roles and permission
- Inline editing of English and other languages
- Single Sign-on (SSO) with JIT provisioning



# New Versions

- Candidate Access
  - Essentials
  - Standard
  - Premium
- No Candidate Access
  - Data and Reporting
  - Data and Reporting - Psychometrics
  - Data and Reporting - Security

CertMetrics Data & Reporting Management	CertMetrics Psychometrics	CertMetrics Security
✓	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
	✓	✓
	✓	✓
	✓	✓
	✓	✓
		✓
		✓

# Team of Specialists

- Product Owner
- Implementation Specialists
- Technical Program Managers
- Data and Tools Experts
- Back-end Architects
- Front-end Architect
- DevOp Engineers
- Psychometricians
- Biz Dev



# Four Essential Candidate Management Use Cases

- Candidate Journey
- Customer Support
- Exam Security
- Reporting and Analysis



# Candidate Journey

# Options for Starting the Candidate

- Candidate Single Sign-On (SSO)
- Candidate registration
- Candidate login after first exam

# Customer Support

# Customer Support Tools

- Announcements and emails
- Site localization
- Candidate search
- Candidate logs
- Credential requests
- Candidate merges



# Exam Security

# Options for Starting the Candidate

- Candidate bans and watches
- Exam reviews
- Security scripts
- Exam reviews
- Exam invalidations

# Reporting & Analysis

# CertMetrics Reporting

- Volumes
- Demographic
- Psychometric
- Security reports
- Subscriptions
- Visualizations
- Create and publish