Institute for Credentialing Excellence

EXG2021

Alpine Testing Solutions Showcase

CertMetrics 2.0 – Manage Your Candidate, Credential, and Exam Data
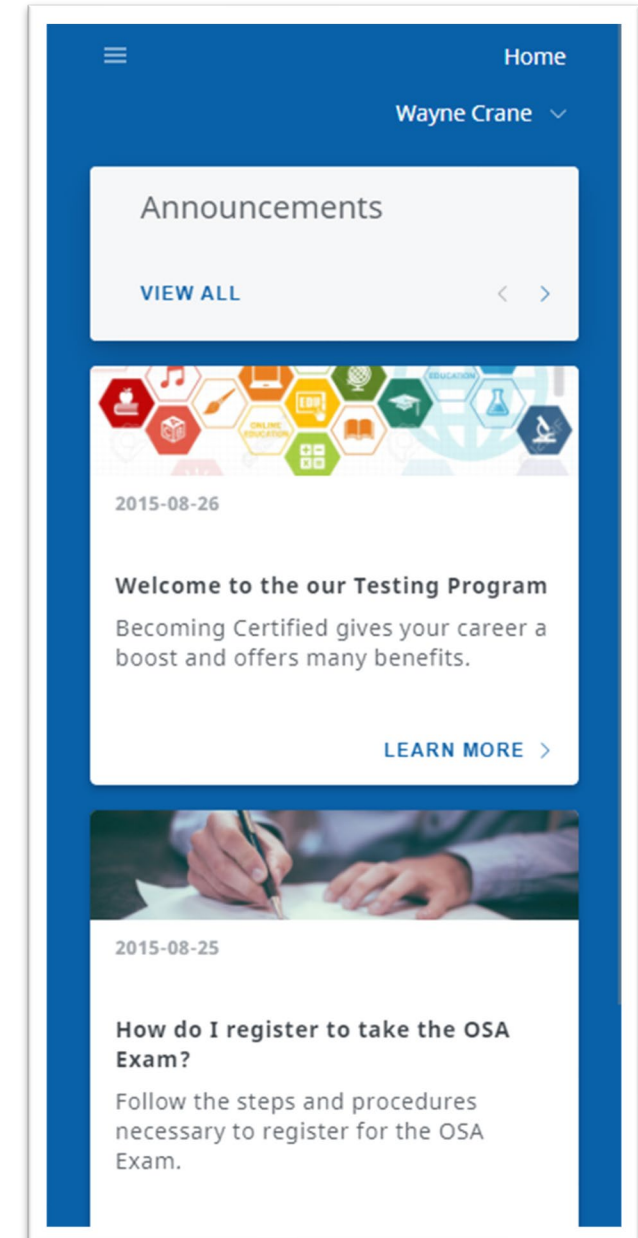
Introduction

CertMetrics 2.0

CertMetrics 2.0

Updated features

- Responsive design – mobile and tablet friendly
- Updated code base – no open-source code
- Cloud hosting - optimal performance
- Separate candidate and test sponsor portals
- Enhanced granular user roles and permission
- Inline editing of English and other languages
- Single Sign-on (SSO) with JIT provisioning

New Versions

- Candidate Access

  - Essentials
  - Standard
  - Premium

- No Candidate Access

  - Data and Reporting
  - Data and Reporting - Psychometrics
  - Data and Reporting - Security

CertMetrics Data & Reporting Management	CertMetrics Psychometrics	CertMetrics Security
✓	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
	✓	✓
	✓	✓
	✓	✓
	✓	✓
		✓
		✓

Team of Specialists

- Product Owner
- Implementation Specialists
- Technical Program Managers
- Data and Tools Experts
- Back-end Architects
- Front-end Architect
- DevOp Engineers
- Psychometricians
- Biz Dev

Four Essential Candidate Management Use Cases

- Candidate Journey
- Customer Support
- Exam Security
- Reporting and Analysis

Candidate Journey

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Options for Starting the Candidate

- Candidate Single Sign-On (SSO)

- Candidate registration

- Candidate login after first exam

Customer Support

Customer Support Tools

- Announcements and emails
- Site localization
- Candidate search
- Candidate logs
- Credential requests
- Candidate merges

Exam Security

Options for Starting the Candidate

- Candidate bans and watches
- Exam reviews
- Security scripts
- Exam reviews
- Exam invalidations

Reporting & Analysis

CertMetrics Reporting

- Volumes
- Demographic
- Psychometric
- Security reports
- Subscriptions
- Visualizations
- Create and publish