



Protecting the Integrity and Security of Your Credential Program

Brian Adams, Lisa O'Leary, Blair Harris

Alpine Testing Solutions

Credential Program 1

- Test available to everyone
- On demand administration
- Immediate score report
 - Automatic award
- Six month head start
- Annual Update

Feedback

- Stakeholders like convenience
- Greater respect for earlier awards
- Award viewed with skepticism
- Confused why value is decreasing

Credential Program 2

- Test available to everyone
- On demand administration
- Immediate score report
 - Automatic award
- Monthly security
- Six month head
- Periodic update

Feedback

- Stakeholders like convenience
- Greater respect for earlier awards
- Award viewed with skepticism
- Confused why value is decreasing

Credential Program 3

- Test available to eligible candidates
- Windowed administration
- Delayed score report (6 weeks)
- Security report each window
- Pilot items each window
- Item selection
- Periodic major

Feedback

- Stakeholders complain about limited windows and lag in reporting
- No credit for maintaining value

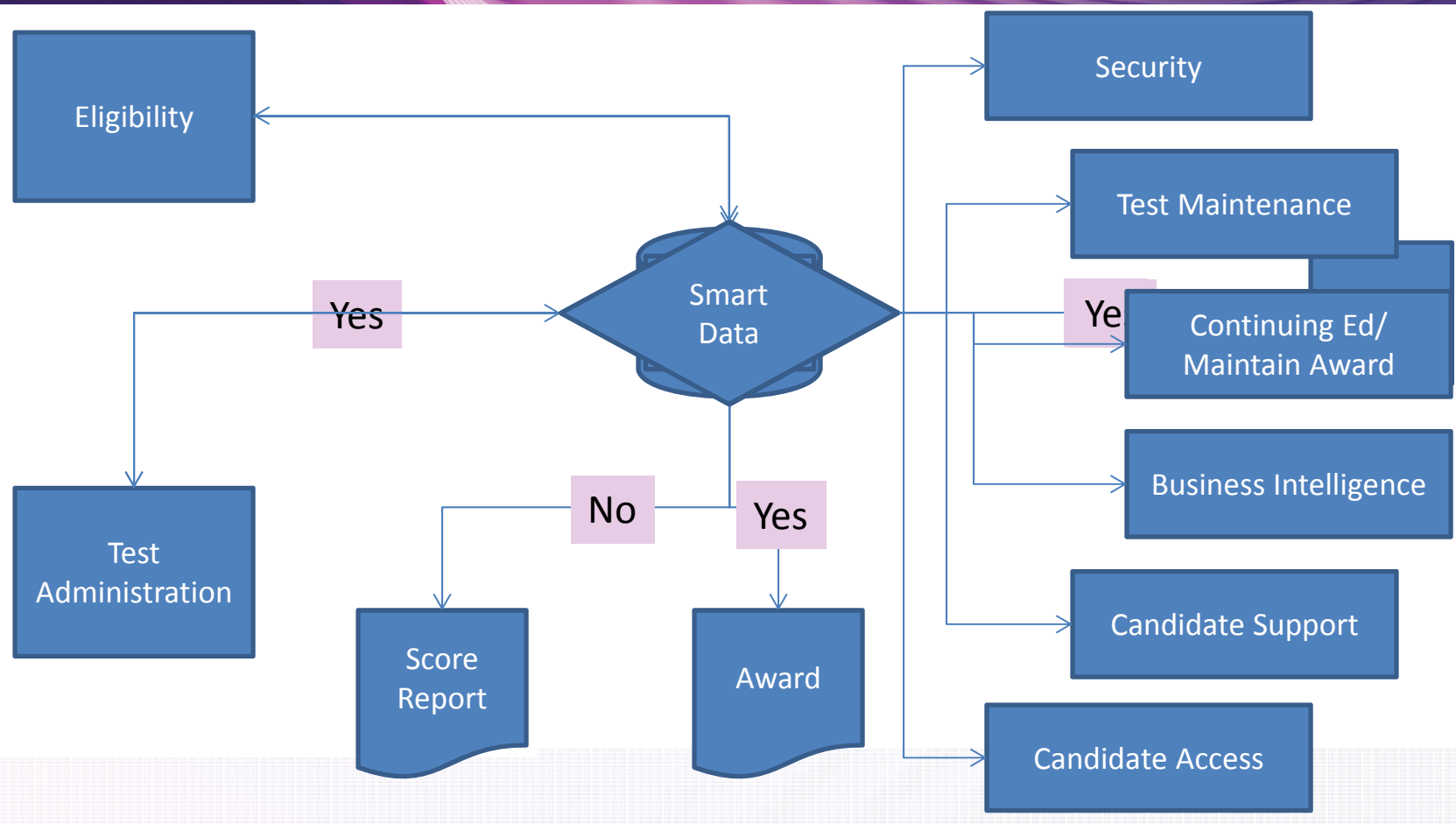
Credential Program 4

- Test available to eligible candidates
- On demand administration
- Near real-time score report (48- 72 hours)
 - Automatic award
- Pilot items in evaluation
- Data repository
 - Daily security monitoring
 - Daily health monitoring
- Periodic updates

Feedback

- Stakeholders like convenience
- No credit for maintaining value

Data Flow



Security Baker's ½ Dozen

- Candidate eligibility
- Protecting your IP
- Candidate flagging criteria
- Differential performance flagging criteria
- Alignment of pilot testing and forms maintenance
- Alignment of forms maintenance and retake policy
- Candidate Education

Candidate Eligibility

Initial requirement

- ▲ **Required: All**
 - ▲ **Required: 1**
 - ☐ [680-411] IT Education Core Competencies
 - ▲ **Required: 1**
 - ☐ IT Education Program Agreement
 - ▲ **Required: 25**
 - ☐ IT Education Program Base Maintenance Fee - \$25
 - ☐ IT Education Program CE Maintenance Surcharge - \$100
 - ☐ IT Education Program Fee - CE Upgrade - \$75



Eligibility Status

Exam Name	Status	Eligibility ID Number	Earliest test date	Testing ends on	Register to test
IT Education Core Competencies	Active	002819810	02-25-2011	03-28-2016	Schedule exam
Robust TCP/IP Network Systems Architecture	Active	002819814	02-25-2011	03-28-2016	Schedule exam
Scholastic Learning Systems Architecture	Active	002742379	01-19-2011	03-28-2016	Schedule exam
Instructional Development	Used				
Marketing 101	Used	038395475	03-24-2011	06-01-2079	Schedule exam
Functional Languages	Active	002819813	02-25-2011	03-28-2016	Schedule exam
Object Oriented Programming	Used				

Protecting your IP

- Candidate agreements
- SME/Committee member agreements
- Document security
- Data security

Protecting your IP

- Centralized Scoring
 - Keys stored in one, central location
 - Security checking prior to awarding grade/credential
 - Customized score reports



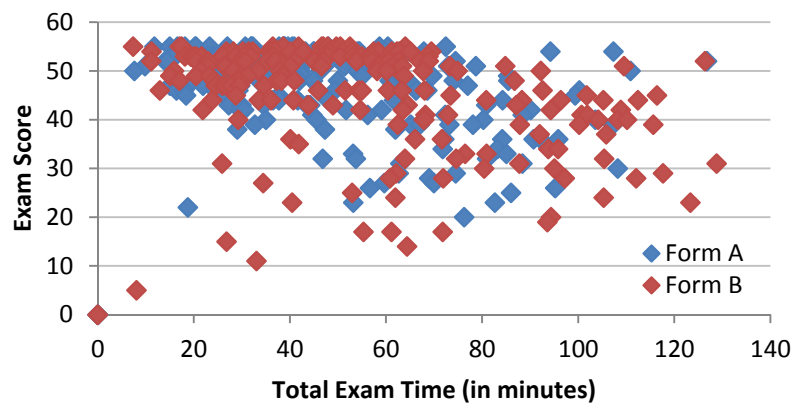
Microsoft Word
Document



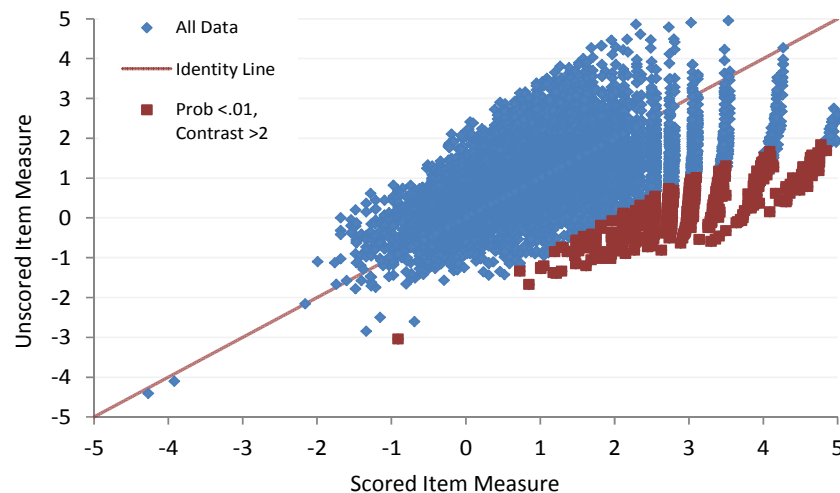
Microsoft Word
Document

Candidate Flagging Criteria

Total Exam Time by Exam Score



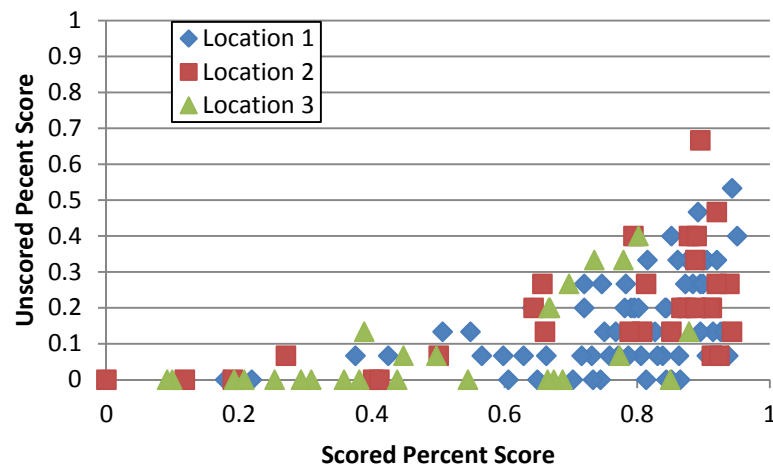
Differential Person Functioning



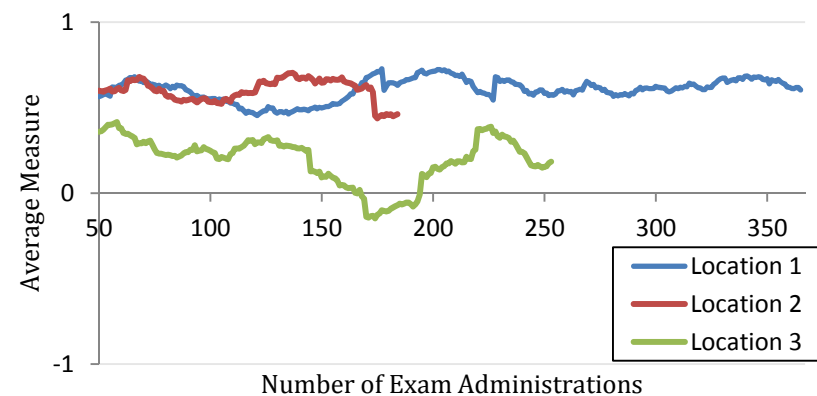
Candidate Flagging Criteria

- Automated Security Monitoring


Differential Performance Flagging Criteria





Moving Average MEASURE



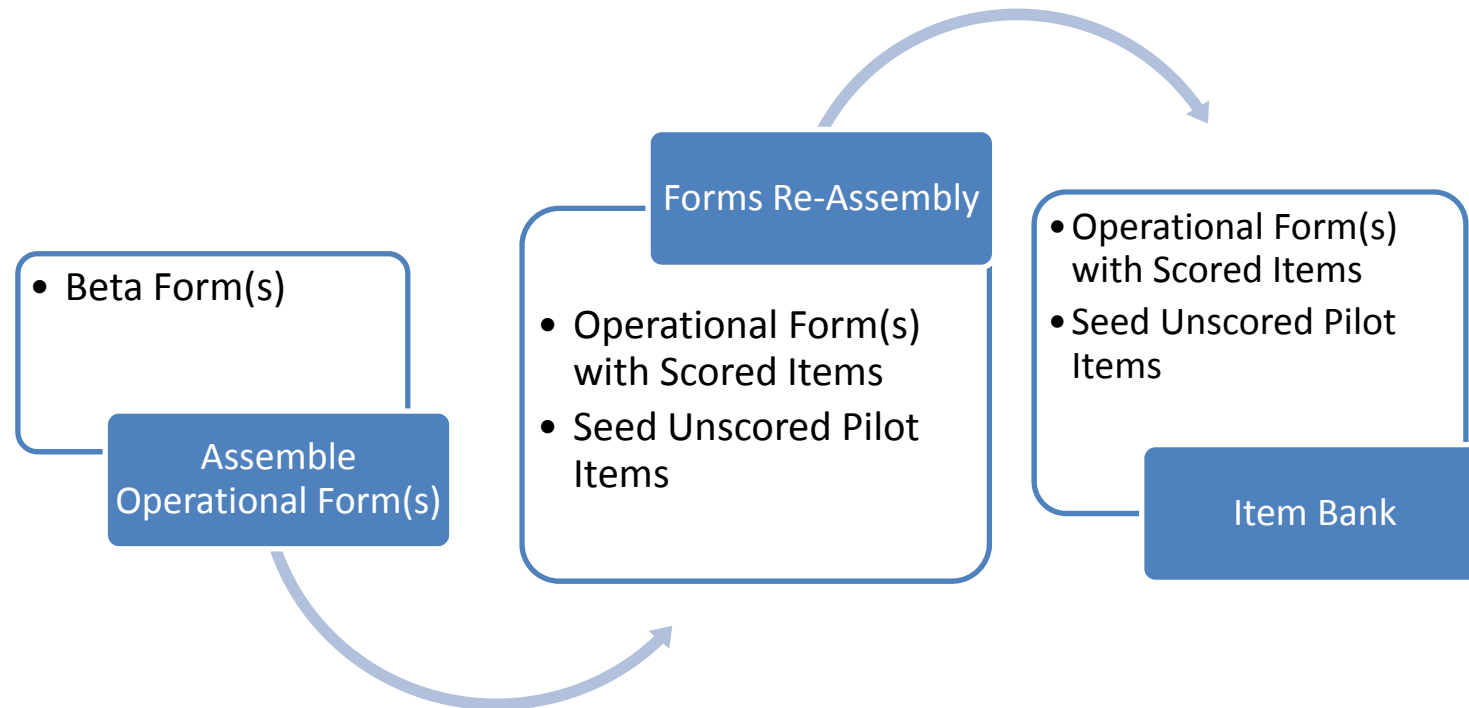
Differential Performance Flagging Criteria

 **New Subscription**

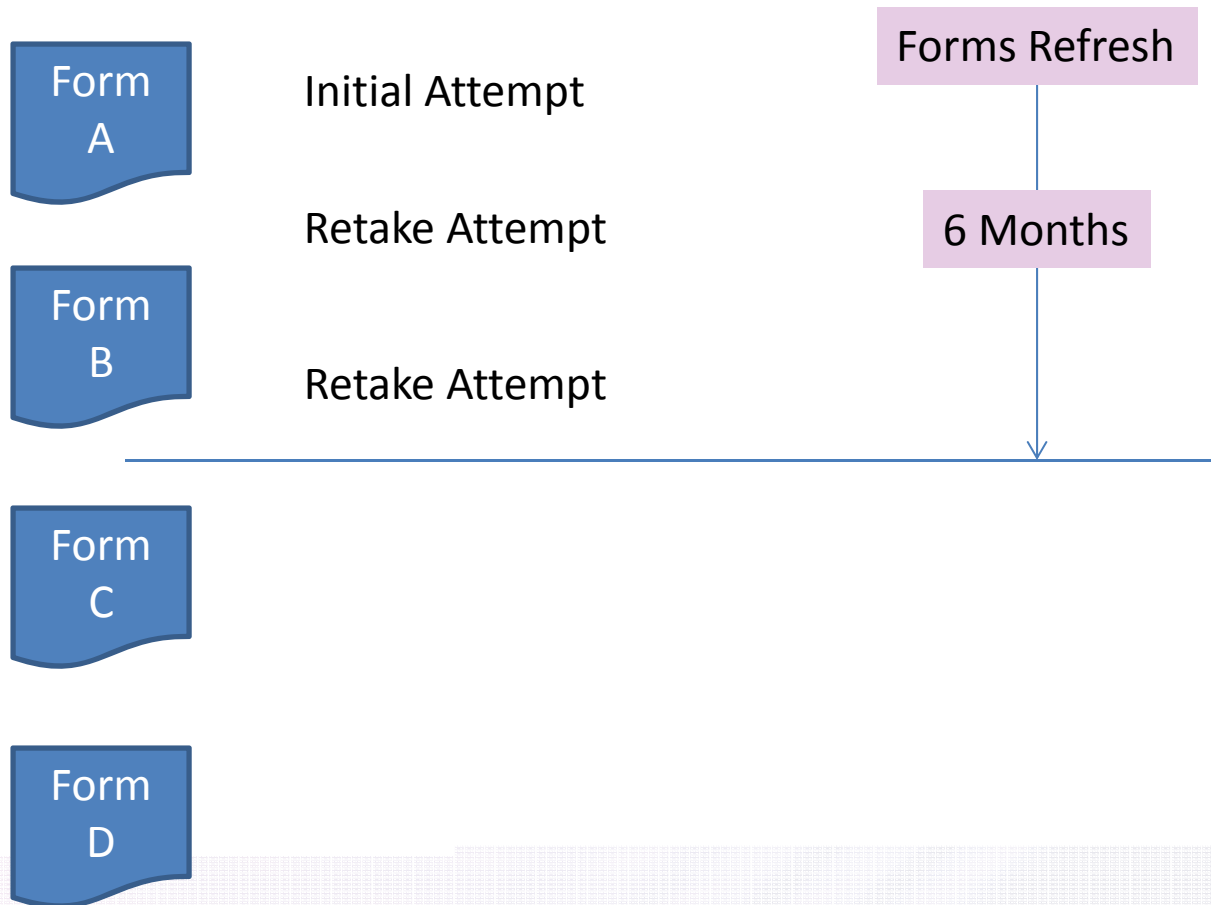
Exam	<input type="text" value="All"/>	Date Range	<input type="text" value="Specify date range"/>
Start Date	<input type="text" value="2/4/2000"/> 	End Date	<input type="text" value="2/4/2013 1:04:51 PM"/> 
Region	<input type="text" value="All"/>	Country	<input type="text" value="All"/>
Minimum Exam Count	<input type="text" value="30"/>	Flag % change above/below	<input type="text" value="85"/>
Language	<input type="text" value="All"/>		

680-801					
	97.368%		Huawang Computer Training Center (200050373)	37	1
	96.97%		Wuhan Yosky Technical Training Center (49720)	32	1
	96.154%		Sun Marss Technologies (50045)	50	2
	94.34%		Cyberprism (46869)	50	3
	93.548%		Sansbound Solutions Pvt. Ltd (52870)	29	2
	92.105%		Zoom Technologies (India) (48222)	35	3

Alignment of Pilot Testing & Forms Maintenance



Alignment of Forms Maintenance and Retake Policy



Candidate Education

- Candidates are your friends!
- Value proposition of program
- Self policing

Conclusion

- Proactive consideration of security throughout the test development process increases validity of candidate decisions and the testing program
- Data repository enables diversified approach to exam security - timely candidate detection and enforcement, routine tracking and exam maintenance over time, and in-depth analyses to address specific concerns
- Probabilistic-based methods for detection of suspect candidates enhance defensibility of actions and enforcement