

CertMetrics

Making candidate & credential management easy

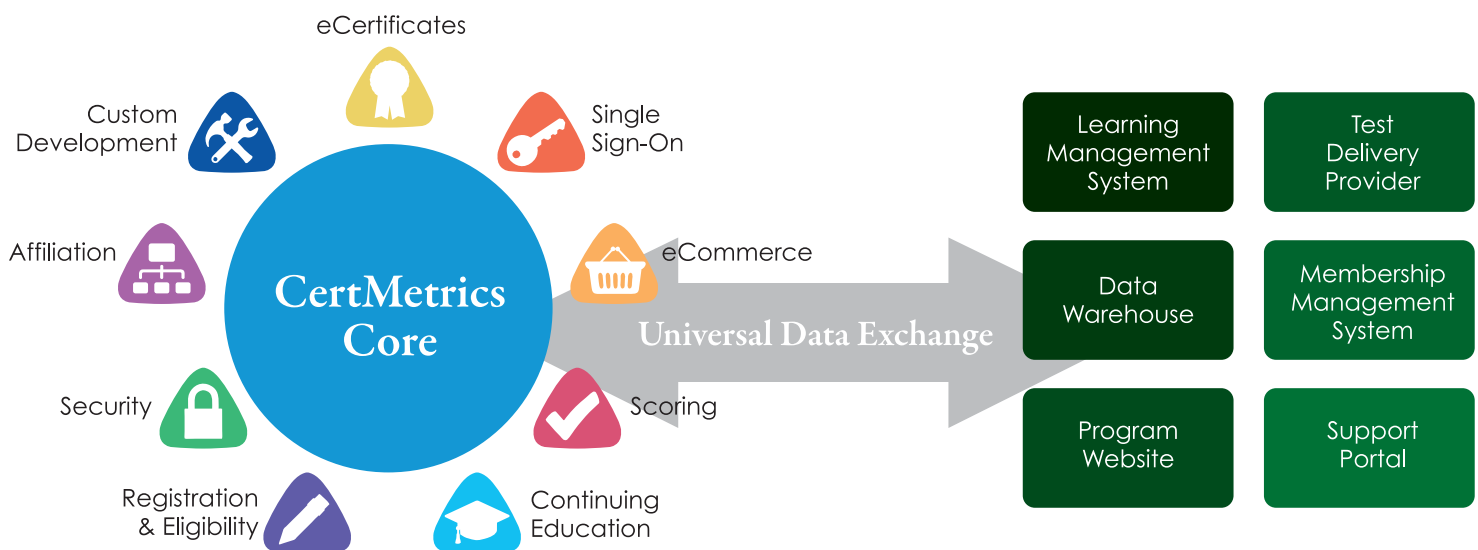
AlpineCredentialManagement.com



World Leader in Credential Management

Alpine Testing Solutions proudly offers CertMetrics—an extremely flexible, turn-key solution that puts all of your program and reporting data in one safe, secure, and easily managed location. CertMetrics supports the full lifecycle of candidate and program management for programs of all sizes.

Full Enterprise Integration



**What can
CertMetrics™
do for you?**

How successfully are you managing your credentialing program?

What if *one* tool could help you cut costs, raise revenue, AND foster growth? With CertMetrics, you CAN!

More than just a product... your partner for success

Alpine's professionals work side-by-side with your staff in partnership for success. And with a dedicated team of support professionals, the CertMetrics maintenance and support plan provides:

- A dedicated program manager who understands every aspect of your program
- Initial and ongoing virtual training sessions program support
- Oversight of daily imports from the test delivery provider as well as imports to test sponsor and third parties
- Automatic scrubbing and cleaning of data and automated data merges
- Access to a technical account manager and unlimited test sponsor phone and email support
- Access to an agile development team for change requests and software enhancements
- Maintenance of all system upgrades and technology

Safe and secure data... available when you need it

The data center boasts a 99.999% uptime guarantee. Through state-of-the-art virtual server technology,

CertMetrics has unsurpassed ability to grow with your program. And your data remains protected in event of an emergency.



Flexibility to fit your needs

A well-designed architecture and dedicated implementation team make CertMetrics the most flexible platform on the market. We use agile development methodologies to bring your instance to life. You can even use your own corporate colors and logo...and translate it into any language you need.

The image displays two side-by-side login form mockups, demonstrating the platform's flexibility in language and branding. The left form is in English and includes fields for a "DEMO" ID and Password, a "Login" button, and a link for "Never logged in before?". The right form is in Korean, featuring fields for "로그인 ID" (Login ID) and "비밀번호" (Password), a "Login" button, and a link for "로그인 ID 없으시면 지금 가입하세요" (If you don't have a login ID, sign up now).

All your data...integrated in one place

Every program is different...and complicated. Your project implementation specialist will work with you to determine all the imports and exports your implementation will manage.

Web Services grants API clients and vendors real-time access to post and retrieve data on-demand. Our Universal Data Exchange enables CertMetrics to import and export information on a daily basis to all your data partners and can also be easily opened by any standard spreadsheet application and adjusted for easy data manipulation and reporting.

- View and update candidate records to see what the candidates are seeing and respond to their queries
- Log and resolve issues arising from missing records, merges, and duplicate records
- Manually create and extend eligibilities
- Manually grant, extend, or reprocess test and credential records
- Manage and manually queue fulfillment

Candidate Portal

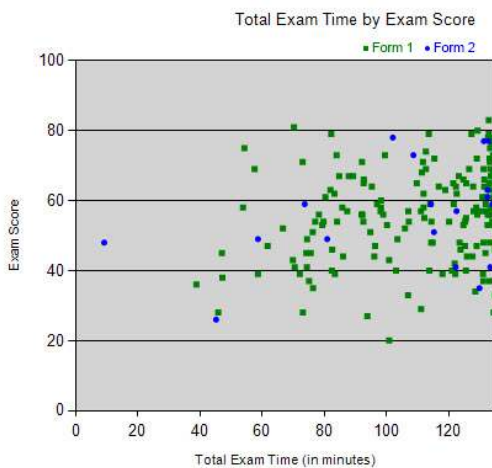
CertMetrics offers 24/7 candidate access to tools and information so candidates can manage their own needs, including:

- Update demographic and program-specific data
- View targeted program news and alerts, eligibility status, exam history, and pending fulfillment
- Track progress toward earning and renewing credentials
- Share exam and credential transcripts for third-party verification
- Submit questions and correspond to customer service representatives

Home Demographics CE Activities History Status Continuing Education Fulfillment Transcripts Messages				
Sign Agreement Download Logos Certification Catalog				
Monitor your progress. Click on the track name to view which requirements you have completed and which requirements remain.				
Active				
collapse	track	Started	Active	Expires
Career Certifications				
CertMetrics Master Export IT Certification 2007 (CMETTC2007) *				
	n/a	2007-1-01	Never	Logo PDF Certificate
Technical Expertise Certifications				
Certification 00087 (CB7)				
	2002-10-17	2002-10-17	Never	
Expired				
collapse	track	Started	Active	Last extension
Career Certifications				
CertMetrics Educational Systems Architect (CESA)				
	2003-3-10	2003-3-10	2004-1-20	2009-3-10
CertMetrics IT Education Professional CE (CEPCE)				
	2001-5-12	2001-5-12	2009-4-19	2010-5-12
CertMetrics IT General Associate (CTGA) *				
	1999-11-30	1999-11-30	2007-1-12	2010-5-12
Special Certifications				
Certification 00068 (CB8) *				
	2000-12-16	2000-12-16	n/a	2002-12-18

Best-In-Class Reporting

With over 30 dashboard, standard, and psychometric reports geared specifically toward program management, CertMetrics provides all the information you'll need from budget planning to the boardroom. Export the data to Excel or add an unlimited combination of filters, schedules, and permissions. Send just the right information, to the right person at the right time...every time...without lifting a finger!



Classical Item Analysis

Count	Item ID	Score Weight	Scored	Unscored Forms	Avg Item Score	Item Score Correlation	Item Reliability	Number of Responses	Median Response Time
1	141.1.1.3	1.000	Scored		0.619	0.242	0.118	260	69.50
2	141.1.1.6	1.000	Scored		0.399	0.236	0.116	281	93.00
3	141.1.2.3	1.000	Scored		0.591	0.309	0.152	541	83.00
4	141.1.3.1	1.000	Scored		0.412	0.030	0.015	260	54.00
5	141.1.3.2	1.000	Scored		0.826	0.193	0.073	281	45.00
6	141.1.4.3	1.000	Scored		0.721	0.339	0.152	541	48.00
7	141.1.5.1	1.000	Scored		0.736	0.409	0.181	541	45.00
8	141.1.5.8	1.000	Scored		0.216	0.130	0.054	541	56.00
9	141.1.6.2	1.000	Scored		0.480	0.215	0.108	281	88.00
10	141.1.6.3	1.000	Scored		0.396	0.116	0.057	260	103.50
11	141.2.1.3	1.000	Scored		0.935	0.224	0.055	260	21.50
12	141.2.1.4	1.000	Scored		0.665	0.297	0.140	541	33.00
13	141.2.1.8	1.000	Scored		0.690	0.228	0.106	281	44.00
14	141.2.2.2	1.000	Scored		0.637	0.370	0.178	281	64.00
15	141.2.2.5	1.000	Scored		0.375	0.330	0.160	541	58.00
16	141.2.2.6	1.000	Scored		0.673	0.372	0.175	260	69.50
17	141.2.3.2	1.000	Scored		0.881	0.205	0.067	260	25.00
18	141.2.3.4	1.000	Scored		0.758	0.322	0.138	260	61.00

Your program won't outgrow CertMetrics

CertMetrics offers the flexibility of add-on modules as your program grows or your needs change.



eCertificates

Providing real-time online fulfillment



Single Sign-On

Integrating a seamless user experience



eCommerce

Authorizing real-time transactions



Scoring

Grading and reporting exam results



Continuing Education

Managing continuing education programs online



Registration & Eligibility

Authorizing candidates to test



Security

Protecting and securing testing programs



Affiliation

Gathering and organizing critical program data



Custom Development

Developing functionality to fit your needs

About Alpine Testing Solutions

Alpine's mission is to provide high- quality, practical solutions that enable sponsors of certification, licensure, certificate, and education programs to build, maintain, and continuously improve testing programs. *Our goal is to be the psychometric, test development and validation, and credential management partner of choice for sustainable certification, licensure, certificate, and education programs.*

We are guided by four principles:

1. Promote and abide by the professional standards and guidelines promulgated by the testing industry.
2. Provide practical solutions supported by applied research.
3. Respect our coworkers, our customers, the field, and the industry.
4. Contribute to the body of test development and psychometric knowledge.

We work closely with our clients to understand their needs and provide solutions that are consistent with professional standards and practical within the context of the client's business requirements and constraints.

Alpine and its staff are proud members of:

- The Association of Test Publishers (ATP)
- The Institute for Credentialing Excellence (ICE)
- National Council for Measurement in Education (NCME)
- International Test Commission (ITC)
- Northern Rocky Mountain Educational Research Association (NRMERA)

Alpine Testing Solutions is an employee-owned company. We are committed to a diverse workforce and to contributing to the quality of life of our employees.

For more information visit www.alpinetesting.com.